

Non-arrivals or failure to cancel a reservation within the cancellation terms and conditions may incur charges.

INDIVIDUAL BOOKINGS TO 2 ROOMS: Cancellations can be made up to 48 or 72 hours (depending on hotel) prior to arrival without penalty. Cancellations of all or any room nights after the 48hour deadline will incur 100% charges.

3 TO 5 ROOMS: Cancellations can be made up to two weeks prior to the arrival date without penalty. Cancellations of all or any room nights after this date will incur 100% charges.

6 TO 9 ROOMS: Cancellations can be made up to three weeks prior to the arrival date without penalty. Cancellations of all or any room nights after this date will incur 100% charges.

For bookings of ten or more rooms, you will be required to contract directly with the hotel.

It is always possible that, despite Glasgow Convention Bureau's best efforts, some of the prices listed on the Site for accommodation may be incorrect. Neither Glasgow Convention Bureau nor the Hotel is under any obligation to provide the accommodation to you at the incorrect (lower) price, even after Glasgow Convention Bureau has sent a Confirmation E-mail, if the pricing error is obvious and unmistakable and could have reasonably been recognised by you as mispricing.

Glasgow Convention Bureau acts only as an agent for hotels and other accommodation units and does not contract as a principal. Accordingly, we shall not be liable for any loss or damage due to or arising from any acts or omissions of persons, firms or companies for whom we act as agents.

Further, we shall in no event be liable for any loss of profit or consequential loss or damage due to or arising from negligence on the part of Glasgow Convention Bureau or its servants, agents or subcontractors.

We shall not be liable to any extent in the event of delay or failure in providing or procuring any services or facilities due to any cause beyond the proper control.

The Bureau acts as an intermediary in securing accommodation and cannot accept any responsibility for standards of the accommodation providers.